

iMe Ads Terms of Use

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These Terms of Use (“**Terms**”) govern your access to and use of the **iMe Ads** service, including the Telegram Mini App and related features (the “**Service**”), operated by **iMe Lab FZCO** (“**iMe**,” “**we**,” “**us**,” or “**our**”).

By using the Service, you agree to the **iMe Ads Privacy Policy** and these Terms of Use, which together govern your use of the Service. Please read them carefully before using the Service.

These Terms apply exclusively to the iMe Ads Service and do not govern any other iMe products or services unless explicitly stated.

1. Acceptance of Terms

1.1. By accessing or using the Service, you agree to be bound by these Terms and the iMe Ads Privacy Policy, which forms an integral part of these Terms. If you do not agree, you must not use the Service.

1.2. The Service is a third-party Telegram Mini App, built on the Telegram platform. By using the Service, you acknowledge that Telegram is not responsible for the operation of the Service, its features, or any interactions within the Mini App. Your use of the Service is governed solely by these Terms and the iMe Ads Privacy Policy, in addition to Telegram’s applicable platform terms.

1.3. iMe may update these Terms from time to time. The revised Terms take effect upon publication within the Service. Continued use of the Service after such updates constitutes acceptance of the revised Terms.

1.4. If you do not agree with these Terms, the iMe Ads Privacy Policy, or any updates thereto, you must cease using the Service.

1.5. Users should also review Telegram’s official policies applicable to bots and Mini Apps:

- **Telegram Privacy Policy:** <https://telegram.org/privacy>
- **Telegram Terms for Bots:** <https://telegram.org/tos/bots>
- **Telegram Terms for Mini Apps:** <https://telegram.org/tos/mini-apps>

1.6. These policies govern interactions with Telegram’s platform. iMe is responsible only for the operation of the Service as described in these Terms.

2. Terms and Definitions

2.1. For the purposes of these Terms, the following terms shall have the meanings set out below. Any capitalized terms not defined in this section shall have the meanings assigned elsewhere in these Terms.

- **“Company”** means iMe Lab FZCO, a company incorporated and existing under the laws of the United Arab Emirates.
- **“User”** or **“you”** means any individual who accesses or uses the Service, and any legal entity on whose behalf such an individual acts.
- **“Account”** means a user account associated with a Telegram user and used to access the Service.
- **“Advertiser”** means any user who creates or manages advertising campaigns through the Service.
- **“Campaign”** means an advertising campaign created within the Service.
- **“Advertising Materials”** means any content submitted for use in a Campaign, including text, images, links, and media.
- **“Balance”** means prepaid funds available within the Service for Campaign use.
- **“Service”** means the iMe Ads platform, including the Telegram Mini App and related infrastructure.
- **“Payment Providers”** means third-party services made available in the Service from time to time for processing payments.
- **“Telegram Account”** means a user account registered with the Telegram platform used to access the Service.
- **“Privacy Policy”** means the iMe Ads Privacy Policy, which forms an integral part of these Terms.
- **“Target Action”** means an action completed by a user that a Campaign pays for under the CPA payment model, such as subscribing to a channel, joining a group, or starting a bot or mini app.
- **“Referral Link”** means a personal link provided by the Service that allows a User to invite other users to the Service.
- **“Referral”** means a user who begins using the Service through another User’s Referral Link and is attributed to that User.
- **“Referral Program”** means the program under which a User accrues a reward calculated on the Campaign spend of their Referrals.
- **“Referral Earnings”** means amounts accrued to a User under the Referral Program. Referral Earnings are denominated in US dollars and are held separately from the Balance.

3. Eligibility

3.1. By using the Service, you represent and warrant that:

- you are at least 18 years old or have reached the age of legal majority in your jurisdiction;
- you have full legal capacity to enter into these Terms;
- your use of the Service complies with all applicable laws and regulations.

3.2. You are responsible for ensuring that your use of the Service is lawful in your jurisdiction.

3.3. Where you use the Service on behalf of a legal entity, you represent and warrant that you are authorized to bind that entity to these Terms, and “you” means that entity as well as yourself. iMe may request evidence of such authority and may suspend access to the Service until it is provided.

4. Account and Access

4.1. Access to the Service is provided through the Telegram Mini App environment.

4.2. You are responsible for:

- maintaining control over your Telegram account;
- all activities conducted through your Account;
- ensuring compliance with these Terms.

4.3. iMe may restrict, suspend, or terminate access to the Service at its sole discretion.

4.4. Access to the Service is linked to your Telegram Account. If you lose access to your Telegram Account, you may also lose access to the Service, including any associated data, Balance, and Referral Earnings.

4.5. iMe has no ability to restore access to your Account or to recover any associated funds, Referral Earnings, or Campaign data, and is not responsible for their loss.

4.6. You are solely responsible for maintaining the security and confidentiality of your Telegram Account and associated devices. You must not share or transfer access to your Account to any third party.

4.7. iMe shall not be liable for any unauthorized access, loss, or activity associated with your Telegram Account.

5. User Obligations

5.1. You agree to use the Service in good faith and solely for lawful purposes.

5.2. You agree not to use the Service:

- for any unlawful activity, including fraud or abuse;
- to interfere with or disrupt the Service;
- to violate applicable laws or third-party rights;
- to circumvent any restrictions, safeguards, or security measures implemented by the Service.

5.3. The Service may collect and process technical and usage-related data as described in the Privacy Policy.

5.4. The User bears full responsibility for any activity conducted through the Account, including activity carried out by third parties who gained access to the User's Telegram Account, regardless of whether such access was authorized by the User.

6. Advertising Campaigns

6.1. The Service allows Advertisers to create, manage, and run Campaigns within the iMe ecosystem.

6.2. Advertisers are responsible for:

- configuring Campaign settings and targeting parameters;
- monitoring Campaign performance;
- managing budgets and spending;
- ensuring compliance with applicable laws and policies.

6.3. Campaign delivery is automated and may depend on system logic, competition for placements, budget availability, and other factors.

6.4. Campaigns may be delivered across various placements and platforms within the iMe ecosystem, including mobile and desktop environments, as determined by the Service.

6.5. Campaign delivery and prioritization may depend on advertiser-defined parameters, including the selected payment model and bid values, as well as system logic, competition for placements, and other operational factors.

6.6. Higher bid values may increase the likelihood of ad delivery or placement priority; however, iMe does not guarantee specific delivery outcomes or performance results.

6.7. Advertisers may define Campaign budgets, including total budget and, where available, daily budget limits. Campaign delivery may be limited or stopped once the configured budget is exhausted.

6.8. The Advertiser is solely responsible for managing Campaign budgets and monitoring spend.

6.9. Advertisers may configure targeting parameters, including languages, geographic regions, platform types, and certain feature-based segments available within the Service.

6.10. Targeting options are provided for Campaign configuration purposes only and do not guarantee delivery to any specific audience.

6.11. The Service offers two payment models: CPM (cost per thousand impressions), under which the Advertiser pays for impressions delivered, and CPA (cost per action), under which the Advertiser pays only for Target Actions completed by users.

6.12. The number of Target Actions attributed to a Campaign is determined by the Service on the basis of its own technical measurements, and those measurements are used to calculate the amounts payable by the Advertiser.

6.13. The CPA model becomes available to an Advertiser once the total amount added to the Balance reaches the threshold displayed in the Service. The threshold is measured as the total amount added to the Balance. Amounts subsequently spent neither increase nor reduce that total.

6.14. Minimum and maximum bid values apply to both payment models, are determined by the Service, and may be updated from time to time. The values in force are displayed during Campaign configuration.

6.15. iMe may make additional assistance available to Advertisers, including help with Campaign setup and optimization. Such assistance is provided at iMe's discretion and is requested through the contact channels set out in section 24. iMe may change the scope of such assistance or withdraw it at any time.

7. Advertising Content and Responsibility

7.1. Advertisers are solely responsible for all Advertising Materials.

7.2. By submitting Advertising Materials, you represent and warrant that:

- you have all necessary rights, licenses, and permissions;
- your content does not violate any laws or third-party rights;
- your content is not misleading, fraudulent, or deceptive;
- your content complies with applicable advertising standards, these Terms, the iMe Ads Privacy Policy, Telegram platform rules, and the iMe Ads Policies and Guidelines.

7.3. By submitting Advertising Materials, you grant iMe a worldwide, non-exclusive, royalty-free license to use, store, reproduce, distribute, display, and deliver such Advertising Materials solely for the purposes of operating and providing the Service.

7.4. iMe may review Advertising Materials for compliance with applicable policies; however, such review does not constitute approval, verification, or endorsement of the content.

7.5. iMe may request additional information or documentation from the Advertiser, including proof of rights, licenses, or compliance, and may suspend access to the Service until such information is provided.

7.6. iMe reserves the right, at its sole discretion, to:

- review, reject, remove, or restrict any Campaign or Advertising Materials;
- suspend or limit Campaign delivery;
- take enforcement actions without prior notice.

8. Payments and Balance

8.1. The Service operates on a prepaid basis.

8.2. Users may add funds to their Balance using available Payment Providers.

8.3. The Balance:

- is used solely for Campaign spending;
- does not constitute a bank account, deposit, stored value, electronic money, or financial instrument;
- does not accrue interest;
- may be blocked, in whole or in part, where iMe suspends or terminates access under section 15.

8.4. Funds are deducted based on Campaign activity and delivery.

8.5. The Balance may include promotional credits or other adjustments provided by the Service.

8.6. iMe may offer a bonus credited to the Balance when funds are added using cryptocurrency. Where offered, the bonus is applied automatically at the rate displayed in the Service at the time of the top-up. The bonus does not apply to top-ups made through other Payment Providers.

8.7. Bonus amounts are promotional credits: they may be used for Campaign spending only and are non-withdrawable and non-refundable. iMe may change the bonus rate, limit the bonus to particular Payment Providers, or discontinue it at any time without prior notice. Any such change applies to top-ups made after it takes effect.

8.8. The payment methods available to a User may depend on the amount being added to the Balance, and the set of available Payment Providers may change from time to time.

8.9. Where an Account shows no activity for thirty-six (36) consecutive months, iMe may forfeit any unused Balance remaining on that Account, at which point the remaining amount is forfeited. An Account is considered inactive where, during that period, no funds have been added to the Balance, no payment has been made to the Service, and no Campaign has been delivered.

8.10. Payments are processed by third-party Payment Providers. iMe may also collect payments through an authorized payment collection agent acting on iMe's behalf; a payment made to such an agent discharges your obligation to iMe in the corresponding amount. The name shown on your bank, card, or account statement may differ from the name of the Company.

8.11. Where a payment is charged in a currency other than the currency in which the Balance is denominated, the amount payable in that currency is determined by the Service at the time the payment is created. Any further conversion into the currency of your card or account is performed by the Payment Provider, your bank, or your card issuer at their own rates. iMe does not control such conversion and does not compensate for differences in exchange rates.

8.12. The availability of a Payment Provider may depend on your country, your bank or card issuer, the amount being added, and the rules of that Payment Provider. A Payment Provider may decline, delay, hold, reverse, or otherwise restrict a payment under its own terms and applicable law. iMe does not control such decisions and is not responsible for them. Any confirmation, receipt, or notification relating to a payment is issued by the relevant Payment Provider and may be sent by it to the contact details you provided to that Payment Provider.

8.13. iMe may limit which Payment Providers are available to a particular Account or to particular categories of advertising.

8.14. You are responsible for any taxes, duties, or levies applicable to your use of the Service in your jurisdiction, other than taxes on iMe's own income.

8.15. On request, iMe may provide documents confirming the amounts added to the Balance, in the form determined by iMe. Where a payment was collected by a Payment Provider or by a payment collection agent, such documents may instead be issued by that provider or agent. Such documents are not available for every payment method, and are generally not available for top-ups made with cryptocurrency.

8.16. iMe may decline to accept a payment, or to credit a payment to the Balance, where doing so would breach applicable law, including sanctions requirements. Where a payment is not credited on those grounds, clause 9.8 applies to its treatment.

8.17. A cryptocurrency payment must be made in the asset and on the network shown in the Service, to the address shown, within the period for which that address remains valid, and with any memo or destination tag that the Service requires. iMe may be unable to identify or credit a payment that does not meet these conditions, including a payment made in another asset or on a network that the Service does not support, and is not responsible for recovering or returning it.

9. No Withdrawals, No Refunds, and Payment Screening

9.1. Funds added to the Balance are non-withdrawable.

9.2. iMe does not provide refunds for unused or spent funds, except where required by applicable law.

9.3. Users are solely responsible for managing Campaign budgets and spending.

9.4. Where funds are not credited to the Balance because of a technical failure on the side of the Service, iMe will credit the corresponding amount to the Balance once the payment is confirmed.

9.5. Where such a technical failure cannot be resolved by crediting the Balance and the original payment has to be returned, the return is processed by the Payment Provider that handled the payment, under that provider's own terms and timelines. For top-ups made with Telegram Stars or cryptocurrency, iMe may process the return directly. iMe does not control the processing times of third-party Payment Providers. This clause applies only to technical failures of the kind described in clause 9.4 and does not create any other right to a refund.

9.6. Rejection of a Campaign during moderation does not entitle the Advertiser to a refund. Funds remain on the Balance and may be used for other Campaigns that comply with these Terms and the iMe Ads Policies and Guidelines.

9.7. Referral Earnings are not part of the Balance. Clause 9.1 does not apply to Referral Earnings, which may be withdrawn in accordance with section 10.

9.8. iMe may screen incoming payments, including payments made with cryptocurrency, for financial-crime risk through third-party blockchain analytics providers. Where a payment is identified as carrying such risk, iMe does not credit it to the Balance and notifies the User through the Service. A payment that is not credited does not form part of the Balance and cannot be spent on Campaigns. Where the payment was made through a Payment Provider, any return is handled by that provider under its own terms and timelines. In all other cases,

including payments received directly in cryptocurrency, iMe considers the treatment of the payment on a case-by-case basis following a request from the User. A return is not guaranteed. Where iMe returns such a payment, it is returned only to the address or account from which it was received, less any applicable network or transfer fee. A User may ask iMe to review a decision taken under this clause by contacting iMe through the channels set out in section 24. iMe does not disclose the criteria applied in screening.

10. Referral Program

10.1. The Service may provide a User with a Referral Link that the User may share with other users.

10.2. A user who starts using the Service through a Referral Link is attributed to the referring User and becomes their Referral. Attribution is recorded once, is not transferable, and cannot be changed afterwards. The Service displays to the referring User the number of their Referrals and the number of those Referrals whose Campaigns have generated spend in the last 30 days. The Service also displays a list of their Referrals showing, for each Referral, the display name or username and the profile photo made available by Telegram, the date on which the attribution was recorded, and the amount the referring User has accrued from that Referral.

10.3. Where the Referral Program is active, a referring User accrues Referral Earnings equal to a share of the amounts their Referrals actually spend on Campaigns. That share is currently ten (10) percent. Accrual is calculated on actual Campaign spend and not on amounts added to a Referral's Balance.

10.4. Accrual runs for twelve (12) months from the date on which each Referral registers with the Service. This period is counted separately for each Referral. Campaign spend by a Referral after the end of that period does not accrue.

10.5. Each accrued amount is held for thirty (30) days before it becomes available. Amounts on hold cannot be transferred or withdrawn.

10.6. Available Referral Earnings may be transferred to the Balance or withdrawn in USDT to a cryptocurrency address provided by the User. For a withdrawal, Referral Earnings are converted at the rate of one US dollar to one USDT. The minimum withdrawal in USDT is currently USD 10. Any minimum applicable to a transfer to the Balance is displayed in the Service. Referral Earnings transferred to the Balance become part of the Balance and are then subject to section 9, including clause 9.1.

10.7. A withdrawal in USDT is made by request. The blockchain network fee for the transfer is paid by iMe and is not deducted from the amount withdrawn; iMe may change this at any time. iMe aims to process a request within 48 hours of its submission, but does not guarantee any particular processing time. iMe may reject a request, in which case the amount returns to the User's available Referral Earnings.

10.8. The User selects the blockchain network and the destination address for a withdrawal. Transfers on a blockchain are irreversible. iMe is not responsible for, and cannot recover, funds sent to a network or an address that the User provided incorrectly.

10.9. Before processing a withdrawal, iMe may request information or documentation from the User, including information confirming identity or the origin of the accruals, and may withhold processing until it is provided. iMe may refuse to process a withdrawal where doing so would breach applicable law, including sanctions requirements, or where the User is located in a jurisdiction to which iMe does not make payments.

10.10. The User is solely responsible for determining and meeting any tax obligations arising from Referral Earnings. Where applicable law requires iMe to withhold or report any amount, iMe will do so.

10.11. iMe may offer a Referral a bonus on the first funds they add to their Balance. Where offered, the bonus is currently ten (10) percent of that amount, up to a maximum of USD 100. The bonus is credited as promotional credits and is subject to clause 8.7.

10.12. Users must not create attributions artificially, including by self-referral, by using multiple or automated accounts, by misrepresenting the Service, or by distributing Referral Links as unsolicited messages.

10.13. iMe may cancel accruals, withhold or revoke Referral Earnings, and restrict access to the Service where it detects activity of the kind described in clause 10.12, where an accrual arises from a payment that is subsequently reversed, refunded, or otherwise not received, or where the underlying Campaign spend is reversed or adjusted. Where the affected amount has already been withdrawn, iMe may deduct the corresponding amount from subsequent accruals or from the Balance. Where a Referral's access to the Service is suspended or terminated, iMe may cancel accruals arising from that Referral; accruals arising from the User's other Referrals are not affected, unless the circumstances also fall within clause 10.12.

10.14. Where access to an Account is suspended or terminated, the Referral Earnings on that Account are blocked: they cannot be transferred to the Balance or withdrawn, and any pending withdrawal request is rejected.

10.15. Clause 8.9 applies to Referral Earnings in the same way as it applies to the Balance, save that, for this purpose, an Account is not treated as inactive where, during that period, Referral Earnings were accrued on it or a transfer or withdrawal of Referral Earnings was requested.

10.16. iMe may change the share, the accrual period, the holding period, the minimum amounts, the bonus described in clause 10.11, and any other terms of the Referral Program at any time, and may suspend or discontinue the Referral Program at any time. Changes apply to accruals made after the change takes effect. Where iMe discontinues the Referral Program, iMe will publish in the Service how accrued Referral Earnings are to be handled, including any period during which they may be transferred or withdrawn.

10.17. Referral Earnings do not constitute a bank account, deposit, stored value, electronic money, or financial instrument, do not accrue interest, and cannot be transferred to another User or Account.

11. Chargebacks and Payment Disputes

11.1. Where a chargeback, payment dispute, or reversal is initiated in respect of a payment made to the Service, iMe responds to it through the relevant Payment Provider. Nothing in these Terms restricts a User from exercising any right to dispute a payment with their bank, card issuer, or Payment Provider.

11.2. Where a chargeback, payment dispute, or reversal is resolved otherwise than in the User's favor, or where the funds are recovered from iMe although the corresponding Campaign delivery was in fact provided, iMe reserves the right, at its sole discretion, to:

- suspend or terminate access to the Service;
- permanently disable the User's Account;
- cancel active Campaigns;
- retain any remaining Balance to offset losses, fees, or damages incurred;
- cancel any promotional credits granted in connection with the disputed payment;
- cancel any Referral Earnings on the Account.

11.3. The User is responsible for all fees, penalties, and losses arising from such actions.

11.4. iMe is not obligated to restore access to the Service or reinstate any Account.

11.5. While a chargeback, payment dispute, or reversal is pending, iMe may suspend the affected Campaigns and block the corresponding amount on the Balance until the matter is resolved.

12. No Guarantees

12.1. iMe will make reasonable efforts to deliver Campaigns in accordance with their configured settings.

12.2. However, iMe does not guarantee specific performance results, including impressions, clicks, or conversions, nor continuous availability of placements.

12.3. Campaign delivery may vary depending on system conditions, competition for placements, and other factors.

13. Company Responsibilities

13.1. iMe will operate and maintain the Service with reasonable care and skill.

13.2. iMe will take reasonable technical and organizational measures to ensure the functionality and security of the Service.

13.3. iMe will make reasonable efforts to ensure that Campaigns are delivered in accordance with their configured settings.

13.4. However, iMe does not guarantee uninterrupted or error-free operation of the Service.

14. Moderation and Enforcement

14.1. iMe may monitor Campaigns and enforce policies at its sole discretion.

14.2. iMe may:

- approve or reject Campaigns;
- suspend or limit Campaign delivery;
- remove content or disable features;
- issue warnings to Users.

14.3. iMe is not obligated to provide explanations for such actions.

14.4. iMe may issue a warning to a User in connection with a violation of these Terms or of the iMe Ads Policies and Guidelines. A warning is not a precondition for any other action under these Terms, and iMe may suspend or terminate access without issuing one.

15. Suspension and Termination

15.1. iMe may suspend or terminate access to the Service at any time, including in cases of:

- violation of these Terms;
- suspected fraud or abuse;
- indications of risk identified through payment screening under clause 9.8;
- unjustified chargebacks or payment disputes;
- failure to provide requested documentation;
- security risks or technical issues.

15.2. Termination may result in loss of access to Campaigns, data, and Balance.

15.3. Where access is suspended or terminated, the Balance is blocked: it cannot be spent on Campaigns, transferred, or withdrawn.

15.4. An Account whose access has been terminated is treated as inactive from the date of termination for the purposes of clause 8.9.

15.5. Where access is suspended or terminated, Referral Earnings are blocked in accordance with clause 10.14.

16. Disclaimer of Warranties

16.1. The Service is provided without warranties of any kind.

16.2. To the maximum extent permitted by law, iMe disclaims all warranties, including:

- merchantability;
- fitness for a particular purpose;
- non-infringement;
- uninterrupted or error-free operation.

17. Limitation of Liability

17.1. To the maximum extent permitted by law, iMe shall not be liable for any indirect, incidental, special, or consequential damages, including loss of profits, revenue, data, or business opportunities, arising from or related to your use of the Service.

17.2. Total liability, if any, shall not exceed the total amount paid by the User to iMe in the twelve (12) months preceding the event giving rise to the claim. This limitation applies regardless of the legal theory under which the claim is brought.

17.3. iMe shall not be liable for any actions, failures, or omissions of third-party providers, including payment providers or external services.

18. Intellectual Property

18.1. All rights, title, and interest in and to the Service, including its software, design, and content, are owned by or licensed to iMe.

18.2. You are granted a limited, non-exclusive, non-transferable right to access and use the Service solely in accordance with these Terms.

18.3. Any unauthorized use is prohibited.

19. Indemnification

19.1. You agree to indemnify, defend, and hold harmless iMe Lab FZCO and its affiliates, officers, and employees from any claims, damages, losses, liabilities, and expenses (including legal fees) arising out of:

- your use or misuse of the Service;
- your violation of these Terms;
- your Advertising Materials;
- any violation of applicable laws or third-party rights.

19.2. This obligation survives termination of these Terms.

20. Force Majeure

20.1. iMe shall not be liable for any delay or failure to perform resulting from events beyond its reasonable control, including technical failures, network disruptions, third-party outages, or regulatory actions.

21. Changes to These Terms

21.1. iMe reserves the right to modify or update these Terms at any time by publishing the revised version within the Service.

21.2. Continued use of the Service after such modifications constitutes your acceptance of the updated Terms.

21.3. The date of the latest revision will be indicated at the top of this document.

22. Governing Law and Dispute Resolution

22.1. These Terms shall be governed by and construed in accordance with the laws of the United Arab Emirates.

22.2. You agree to first attempt to resolve any dispute in good faith by contacting [@iMeMessenger](#) (Telegram Username) or support@imem.app. iMe will respond within thirty (30) days of receiving the claim. Where the dispute is not resolved within thirty (30) days from the date the claim was sent, either party may proceed under clause 22.3.

22.3. If a dispute cannot be resolved, it shall be subject to the exclusive jurisdiction of the courts of Dubai, UAE.

23. General Provisions

23.1. These Terms constitute the entire agreement between you and iMe regarding the Service and supersede any prior agreements or understandings.

23.2. If any provision of these Terms is held to be invalid, illegal, or unenforceable, that provision applies to the maximum extent permitted by law, and the remaining provisions of these Terms remain in full force and effect.

23.3. A failure or delay by iMe in exercising any right under these Terms does not constitute a waiver of that right, and a single or partial exercise of a right does not prevent its further exercise.

23.4. iMe may assign or transfer these Terms, in whole or in part, in connection with a merger, acquisition, reorganization, sale of assets, or similar transaction. You may not assign or transfer these Terms or any rights under them without iMe's prior written consent.

23.5. iMe may give notice under these Terms by publishing it within the Service or by sending it through the contact channels associated with your Account. Notices to iMe are given through the contact channels set out in section 24.

24. Contact Information

24.1. If you have any questions regarding these Terms or the iMe Ads Privacy Policy, please contact us at [@iMeMessenger](#) (Telegram Username) or support@imem.app.